

Clients Served by Lane County Health & Human Services Programs

FY 08-09 (Unless Otherwise Noted) Prepared for Budget Presentation 05/04/10

Program	Type of Client	Number of Clients Served	Totals
Animal Services Field Calls	Pet Owners	6,186	
Animal Services Licenses Sold	Pet Owners	16,850	
Animal Services Total (this includes some duplicates as some field calls come from people who also buy licenses)			23,036
Community Health Centers	Patients	12,824 (CY 2009)	
Community Health Centers Total			12,824 (CY 2009)
Developmental Disabilities	Adult	1,326	
Developmental Disabilities	Child	440	
Developmental Disabilities Total (unduplicated clients)			1,766
Family Mediation	Mediation	1,030 (CY 2009)	
Family Mediation	Parenting Class	1,161 (CY 2009)	
Family Mediation Total (this includes some duplicates as some of the mediation clients also take the parenting class)			2,191 (CY 2009)
Human Services Commission (HSC) Abuse, Assault, Domestic Violence	Individuals	1,895	
HSC Emergency Shelter, Medical, Safety, Hygiene, or Transportation Assistance	Individuals	9,848	
HSC Food and Nutrition	Households	31,074	
HSC Homeless and At-Risk Youth	Individuals in Households	1,141	
HSC Rent Assistance	Households	961	
HSC Senior Outreach	Seniors	1,735	
HSC Utility, Energy Conservation, and Weatherization Assistance	Households	14,495	
Human Services Commission Total (unduplicated individuals)			63,509
LaneCare	Children (Age 0 – 18)	3,161	
LaneCare	Adults (Age 19 and over)	4,787	
LaneCare Total (unduplicated clients)			7948
Note: As of 5/04/10, LaneCare has between 40,000 and 41,000 members. LaneCare has about 80,000 members a year and a participation (penetration) rate of about 10%, resulting in about 8,000 active clients a year.			

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Program	Type of Client	Number of Clients Served	Totals
Behavioral Health Child Outpatient	Children and Adolescents	387	
Behavioral Health Adult Outpatient	Adults	1,192	
Behavioral Health Methadone	Adults	133	
Behavioral Health SOTP	Adults	50	
Behavioral Health Residential	Adults	15	
Behavioral Health Total (unduplicated clients)			1,777
Public Health Communicable Diseases	Adults	~1,950 (CY 2009)	
Public Health Environmental Health	Food service providers and workers	9,535 (CY2009)	
Public Health Maternal and Child Health	Women and children	~1,200	
Public Health Women, Infants and Children (WIC)	Women, Infants, and Children	13,790 (CY 2009)	
HIV Testing	Adults and Teenagers	1,108	
Public Health Sexually Transmitted Diseases	Adults and Teenagers	~1,000	
Public Health Immunizations and skin tests	Adults and Children	5,452 (includes some duplicates)	
Public Health H1N1 Immunizations (provided by PH staff and volunteers and 86 community partners)	Adults and Children	~20,000	
Public Health Total not including H1N1 immunizations (this includes some duplicates as some clients received several Public Health services)			34,035